

# Make My Day

FLORAL DESIGN

## TERMS & CONDITIONS

The contract is between the client and Make My Day Floral ( MMDF ) By using from MMDF's services you are agreeing to the following terms and conditions:

### 1. FLORAL

Whilst Make My Day Floral will endeavor to source all Floral & Greenery as quoted for, we cannot be held responsible in the event of our suppliers not being able to source same type or colour. We will always try to substitute with floral as similar as possible. Budget plays a large role in this and will be discussed before the time.

### 2. PAYMENT TERMS

A 30% deposit on all quotes is payable to secure our services and this is non-refundable. Once the deposit is paid, your date is secured. The remainder due 3 weeks before your event.

### 3. LIABILITY

MMDF accepts no liability for any occurrence, however caused, to any person as a result of this contract agreement unless negligence on our part can be proven.

### 4. CANCELLATION

In the event that the contract is canceled for any reason whatsoever, the deposit paid is non-refundable. Any refund of any other payment made in terms of the contract will be entirely at the discretion of MMDF.

### 5. CONSULTATION/SERVICE FEE

A R500 fee will be charged for a consultation (face-to-face) and should you book our services then the fee will be waived. This payment for my personal time and expertise leading up to the event, covering changes and conversations had regarding your wedding day.

### 6. CHANGES TO PRICING AND ITEMS

MMDF has the right to change and adapt travel costs due to the fluctuation of petrol costs. A month before the event date you may add more things onto the quote but cant however subtract any items. the florals that would of been used will be utilised somewhere else in the wedding.



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## TERMS & CONDITIONS CONTINUED

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### 7. COLLECTION

Whilst Make My Day Floral will do our best to ensure high quality and long lasting blooms, some flowers are more sensitive than others and may(very rarely) result in pre-mature demise. When the florals are taken from our premises the responsibility is solely on the person collecting and MMDF is no longer held liable for damage or negligence.

### 8. COMPLETION OF SETUP

Upon completion of setup done by MMDF, photos of our work will be taken as proof of services rendered. When our team leaves the premises any tampering or changing of the florals is no longer our responsibility.

### 9. MARKETING AND CONTENT USAGE:

By agreeing to these terms, the client grants Make My Day Florals the right to photograph and use any floral arrangements provided for the event, as well as any wedding photos shared by the client or photographer, for marketing purposes, including but not limited to social media, website content, and promotional materials. If the client wishes to withhold permission for such usage, this must be communicated in writing before the date of the wedding.